# Sandra Leong

Product Designer P Berlin, Germany

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Experience

## **Product Design Team Lead @ Rypl.com Inc**

April 2023 - present

- Delivering end-to-end experiences for a live stream and content creation community platform across responsive web, Android and iOS
- Built and managed a small design team
- Spearheaded the development and implementation of a scalable design system, driving consistency across products and reducing design delivery time by 40%
- Designed a messenger feature that boosted user communication and increased token spend by 5x

## **Product Designer @ Roverd**

November 2024 - present

- Leading redesign initiatives to enhance user experience and strengthen brand presence across the website and B2B platform
- Introduced A/B testing and card sorting to validate design hypothesis and site information architecture leading to 60% decrease in dependency on customer service

#### Junior UX/UI Designer @ Flagright

January 2023 - March 2023

 Collaborated with cross-functional team to refine user flows and contributed to build of design system

#### **Ecosystems Manager @ VHP Incubator**

January 2021 - June 2023

 Led a cross-functional, remote team to translate business goals and user needs into a web-based LMS and community platform that supported learning initiatives and community building Education

Master of Intl. Development

**RMIT University** 

**Post Graduate Dip. of Psychlogy** Deakin University

**Bachelor of Psychology** 

**HELP University College** 

Skills

UI Design

**UX** Design

**Workshop Facilitation** 

Qualitative & Quantitative Research

Stakeholder Management

**User Flow Mapping** 

Strategic Planning

Problem Breakdown & Discovery

**Process Optimisation** 

Languages

English (Native)

Bahasa Malaysia (Native)

Bahasa Indonesia (Advanced B2)

Cantonese (Advanced B2)

German (B1)